



Bell Tronics Falcon Limited 1 Year Manufacturer's Warranty

The Bell Tronics Falcon Police Body Camera will be free from defects in material and workmanship, and will meet the stated specifications in our materials, under normal use and service when correctly installed, operated and maintained. This product warranty is effective for the period of 1 year from date of receipt of product.

If within 1 year from the date of purchase, the Bell Tronics Falcon fails due to a defect in material or workmanship, Bell Tronics will repair, if possible, or replace it. This warranty applies only to the original purchaser and is not transferable.

This warranty covers the Bell Tronics Falcon, GPS pack, battery packs and docking stations only. Due to daily wear and tear, it does not cover car kits, mounting clips, USB cables, power adapters or other accessories.

This warranty does not cover any damage to the Bell Tronics Falcon's USB port or the USB ports of accessories. Use of any third party USB cables automatically voids the warranty and will cause damage. Use of any third party external cameras, battery packs or other accessories will also automatically void the warranty. Tampering with the security screws automatically voids the warranty.

The warranty does not apply to: (a) damage caused by accident or abuse in handling, such as dropping; (b) damage caused by acts of God; (c) water damage; (d) units which have been subject to unauthorized repair, opened, taken apart or otherwise modified; (e) units not used in accordance with directions; (f) units used with unapproved aftermarket accessories; (g) damages exceeding the cost of the product; (h) depreciated or loss of charge time; (i) the finish on any portion of the product, such as surface scratches and/or weathering, as this is considered normal wear and tear, (j) theft, mysterious disappearance or misplacement, and (k) viruses.

Bell Tronics is not liable for incidental or consequential damages to purchaser, or any other party, for any loss, damage, injury or expense of any kind or nature caused directly or indirectly by the product or the failure of the product to operate properly.

This warranty is in lieu of all other express or implied warranties. All implied warranties, including the warranty of merchantability, and the warranty of fitness for a particular purpose, are hereby modified to exist only as contained in this limited warranty, and shall be of the same duration as the warranty period stated above.

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DIGITAL EVIDENCE RECOVERY DISCLAIMER

The end-user is responsible for all digital assets, including videos, photos, audio files and GPS logs, captured by the Bell Tronics Falcon. It is the responsibility of the end-user to download all files from the Bell Tronics Falcon before returning it to Bell Tronics for Warranty service or repair.

The end-user is responsible for maintaining all photos, recording and logs captured with the Bell Tronics camera the end-user shall indemnify Company for any evidence or videos that cannot be recovered from the Bell Tronics Falcon.

Bell Tronics does not guaranteed that the operation of the camera shall be without interruption or error free.

HOW TO MAKE A WARRANTY CLAIM

Warranty service is available by contacting your authorized Bell Tronics representative or Bell Tronics. A valid copy of original invoice and a Return Merchandise Authorization (or RMA) are required for all warranty services. The purchaser is responsible for shipping cost to Bell Tronics or their authorized Bell Tronics distributor.

IMPORTANT: This warranty is effective as of Aug 18, 2019. All purchases made after this date shall be covered under this warranty.